ORIMAE ACCESSIBILITY STATEMENT

Version: 1.0
Effective from: 2 October 2026

1. Our commitment

ORIMAE wants our website and services to be accessible to as many people as reasonably possible.

We aim to provide a website that is clear, easy to navigate and usable by people with a range of accessibility needs.

We are committed to reviewing and improving accessibility as our website and services develop.

2. Using our website

We aim to make our website easier to use by:

- using clear and readable text;
- using appropriate colour contrast;
- providing meaningful headings;
- using descriptive links and buttons;
- adding alternative text to relevant images;
- designing forms to be clear and understandable;
- supporting keyboard navigation where reasonably possible; and
- avoiding unnecessary complexity in page layouts.

We also aim to ensure that important information is not provided only through images, colour or visual design.

3. Accessibility standards

We aim to follow recognised good practice for website accessibility, including relevant principles within the Web Content Accessibility Guidelines.

However, we do not currently claim that every part of the ORIMAE website has been independently tested or formally certified as meeting a particular accessibility standard.

We continue to review the website and make improvements where reasonably practicable.

4. If you have difficulty using our website

If you experience difficulty accessing any part of the ORIMAE website, please tell us.

We will do our best to help you access the information or service you need in another reasonable way.

This may include providing information:

- by email;
- by telephone;
- in a simpler format; or
- through another appropriate communication method.

5. Requesting reasonable adjustments

If you need a reasonable adjustment when contacting ORIMAE or arranging a service, please let us know.

We will consider reasonable requests based on your individual needs and the nature of the service being provided.

You do not need to provide more personal or medical information than is reasonably necessary for us to understand the adjustment you are requesting.

6. Third-party content and services

Some parts of our website may rely on third-party services, software or embedded content.

Accessibility of those services may not always be entirely within ORIMAE's control.

Where we become aware of an accessibility problem affecting an important part of the customer journey, we will consider reasonable alternatives or improvements where possible.

7. Reporting an accessibility issue

If you find an accessibility problem on our website, please contact us and tell us:

- which page or feature caused the difficulty;
- what problem you experienced; and
- what would help you access the information or service, if known.

You can contact us at:

Email: hello@orimae.com
Telephone: 07434 000 052
Website: www.orimae.com

We will consider accessibility feedback and aim to address reasonable issues as part of our ongoing website improvements.

8. Contact details

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