The ORIMAE Promise

Our commitment to you

At ORIMAE, we believe great home support begins with trust. Our promise is to make caring for your home straightforward, dependable and personal.

1. Carefully selected professionals

We work with vetted local Home Professionals who understand the importance of reliability, respect and discretion.

2. Clear, transparent pricing

You'll know our rates before booking, with no unexpected charges.

3. Support that suits your home

Every household is different. We take time to understand your needs and arrange support accordingly.

4. Reliable communication

We'll keep you informed about your arrangements and respond promptly to enquiries or concerns.

5. Respect for your home and privacy

Your property, belongings, keys and personal information will always be treated with care and discretion.

6. Continuity wherever possible

We aim to provide familiar Home Professionals and will communicate clearly if arrangements need to change.

7. Fair treatment for our people

We believe excellent service begins with professionals who are valued, respected and fairly paid.

8. A commitment to putting things right

If something isn't as expected, we'll listen, take your concerns seriously and work towards a fair resolution.

Your home, run beautifully.